Cyber Safety

Protect yourself and your personal information

Put these safeguards in place as soon as possible—if you haven't already.

**passwords**
- Create passwords that are at least 10–14 characters; use a mix of numbers, upper- and lowercase letters and symbols
- Change passwords three to four times a year
- Store in a safe place or utilize a password management tool
- Do not use the same password for multiple accounts
- Do not create common passwords
- Do not select “remember my password” on websites you visit

**mobile**
- Keep screen lock on; choose strong passwords
- Select a device with anti-theft features
- Turn off Bluetooth when it's not needed
- Regularly update apps (e.g., security patches)
- Securely back up your data
- Do not click on ads when surfing the internet

**public Wi-Fi/hot spots**
- Disable ad hoc networking
- Turn off auto connect to non-preferred networks
- Turn off file sharing
- Consider using your phone’s mobile network instead
- Do not use/avoid public Wi-Fi
- Do not use public Wi-Fi to enter personal credentials; your keystrokes can be captured by hackers

**home networks**
- Create one network for you, another for guests
- Change your router's name and password
- Change the password to your wireless network
- Turn on your router’s WPA2 encryption and firewall
- Do not use default user names/passwords
- Do not broadcast your home network

**social engineering**
- Telephone the person who sent the email to confirm its authenticity if you suspect it may be fraudulent
- Limit the amount of personal information you give out
- Use privacy settings online wherever possible
- Do not respond to requests for personal or financial information in an email
- Do not open an attachment from someone you know if you are not expecting it; call to confirm before clicking
- Do not assume that every email you receive is authentic

**email**
- Create separate email accounts for work, personal use, alert notifications and other interests
- Turn on two-factor authentication whenever an ecommerce site offers it
- Encrypt important files before emailing them
- Use spam filtering to stop unwanted email from reaching your in-box
- Do not open emails from unknown senders
- Do not reply to requests for financial/personal information

**virus and malware protection**
- Keep software/browser/systems up to date
- Install antivirus software and keep it up to date
- Turn on firewall to highest level
- Regularly back up your data
- Do not install or use pirated software
- Do not install P2P file-sharing programs
- Do not set email to auto-open attachments
- Do not click on links from unknown/untrustworthy sources

**internet usage**
- Download software only from trusted sources
- Log out of sites instead of simply closing the window
- Look for https:// for secure session validation
- Do not click on links from unknown/untrustworthy sources
- Do not allow ecommerce sites to store your credit card information
- Do not click on pop-up windows to close them; instead use the “X” in the upper right hand corner of the screen

**KEY CYBER SAFETY TIPS**

1. Never click on a link in an email until you validate the source
2. Never enter personal information in an email or text message
3. Use antivirus software and keep it up to date
4. Limit web usage in the office to core, business-related sites
5. Make minimal use of unsecured, public networks
6. Create strong passwords and change them every 2–3 months
7. Do not use the same password for multiple accounts
8. Create separate email accounts for work, personal use, alert notifications and other interests
9. At home, set up a primary network and another for guests
10. Be prudent in what you share about yourself and your job via social media
Cyber Safety

Choosing services, software and equipment

**email providers**
Email is one of the most essential online services used today. If your email is compromised, your personal information (accounts, communications, phone numbers, addresses, etc.) can be stolen. The best email providers surround your information with several layers of security.

**FEATURES TO LOOK FOR**

**Authentication**
A high-quality email service will provide secure authentication to prevent spam and spoofing.

**Virus scanning**
Email is scanned for malicious content by the provider.

**Look for a provider that offers enough storage, good IMAP and POP sync options for your mobile device and an intuitive interface.**

**password protection**
Weaknesses stem from how users choose and manage passwords, which can make it very easy for hackers to access them and break into individual accounts.

Password management tools help users store and organize passwords and can even provide additional features, such as form filling and password generation.

**FEATURES TO LOOK FOR**

**Synchronization**
A good password manager will allow access from anywhere and synchronize across devices.

**Password generator**
Automatically generates strong, complex passwords.

**Look for a password management tool that supports the types of browsers, operating systems and mobile devices you use.**

**virus and malware protection**
If you use a computer for web surfing, shopping, banking, email and instant messaging and do not have proper protection, you are at high risk of being victimized.

Running real-time antivirus products and keeping them up to date is an essential step to reduce risks from malware and can reduce infection by more than 80%.

**FEATURES TO LOOK FOR**

**Detection**
High-quality software detects existing and new variations of malicious software.

**Cleaning**
Effectively quarantines or removes malicious software from an infected device.

**Protection**
Helps maintain a healthy system by proactively preventing malicious infection.

**Consider the number of devices that each vendor will allow the software installed on per license subscription purchase.**

**wireless routers**
A wireless router allows you to connect devices to the internet and communicate with other devices on your network.

Routers are computers, with their own operating systems, software and vulnerabilities. If hackers gain access to your router, they can gain access to your files, log keystrokes and access your accounts.

**FEATURES TO LOOK FOR**

**Distributed Denial of Service (DDoS) protection**
Prevents high-volume malicious attacks to your home network.

**Firewall**
Secures your network from intrusion.

**Look for a router with a range that fits the size of your home and supports the number of devices you want to connect to it.**

**Anti-spam**
Reputable email service providers filter spam messages from your in-box.

**Phishing protection**
Some service providers will identify potential phishing emails.

**Encryption**
Passwords are stored encrypted, and the master password is not retrievable.

**Multi-factor support**
Better management tools will support complex multi-factor passwords.

**Performance**
Good antivirus software will not slow down your system.

**Parental controls**
Optional feature that will secure your systems when used by children.

**Backups**
Many applications provide optional back-up protection in case of system failure.

**Guest network**
Allows for separate network and credentials for temporary access.
Securing your iPhone and iPad*
Operating System: iOS 10

Your mobile device, which has made life so much more convenient, can track who you are, where you have been, and information about your friends, family and contacts. This can make you and your device a prime target for hackers. Here are some easy steps to keep your information more secure.

Note: Menu navigation in this guide may vary based on your mobile carrier and software version.

Limit your potential exposure

1. Lock your device
Enable a passcode to prevent unauthorized use of your device:

- Navigate to Settings > Touch ID & Passcode > Turn Passcode ON > Enter a 6-digit passcode

Or, use Touch ID Security if you prefer to unlock your iOS device with your fingerprint:

- Navigate to Settings > Touch ID & Passcode > Add a fingerprint > Switch ON: iPhone Unlock

2. Limit information appearing on your lock screen
Prevent important information about you and/or your contacts from appearing on your locked device:

- Navigate to Settings > Touch ID & Passcode > Enter Passcode > Allow Access When Locked > Switch OFF: Today View, Notifications View, Siri, Reply with Message, Home Control and Wallet

3. Protect your data if your phone is lost or stolen
Set your phone to automatically erase all of your data after 10 incorrect password attempts:

- Navigate to Settings > Touch ID & Passcode > Enter Passcode > Switch ON: Erase Data

Note: Regularly back up your device to iCloud or your computer, via USB with iTunes, to ensure you can reinstall your data, apps and settings upon recovery.

Note: Menu navigation in this guide may vary based on your mobile carrier and software version.
4. Disable tracking of your device
By default, iOS tracks your device’s most frequently visited locations. Disabling this feature ensures that information could never end up in the wrong hands:

- Navigate to Settings > Privacy > Location Services > System Services > Frequent Locations > Clear History > Switch OFF: Frequent Locations

5. Limit data and location tracking
Maps and weather
Some applications, such as these, need your current location in order to function. Stop them from tracking your location when you’re not using them:

- Navigate to Settings > Privacy > Location Services > Change access for each app from Always to either Never or While Using

Advertising
Limit advertisers from building a personal profile about you:

- Navigate to Settings > Privacy > Advertising > Switch ON: Limit Ad Tracking > Reset Advertising Identifier

Browser controls
Safari can save the personal information you use on websites, such as usernames, passwords and addresses. To opt for security over convenience, disable this feature:

- Navigate to Settings > Safari > Autofill > Switch OFF: Use Contact Info, Names and Passwords and Credit Cards

6. Find your device if it’s misplaced, lost or stolen
Locate and maintain control of your iPhone or iPad, even if it’s not in your possession, by:

- Changing your passcode
- Preventing it from being reactivated with another phone number
- Erasing all of your data

- Navigate to Settings > iCloud > Find My iPhone (or iPad) > Switch ON: Find My iPhone

Strongly consider installing Lookout Security, Backup and Missing Device from the App Store. It can provide advanced theft alerts and monitor your device for potentially malicious activity.

7. Password protect app purchases
Control what’s downloaded or purchased on your device through the App Store by requiring your password to be entered before a transaction can be completed:

- Navigate to Settings > General > Restrictions > Password Settings > Switch ON: Always Require and Require Password

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Limit your potential exposure

1. Lock your device
   Enable a lock screen password to prevent unauthorized use of your device:
   • Navigate to Settings > Security > Screen lock > Enter password (if prompted) > Password > [Enter your new secure password and confirm]
   Set your device to lock itself when it’s not in use:
   • Navigate to Settings > Security > Switch ON: Power button instantly locks > Then select Automatically lock > Immediately

2. Limit information appearing on your lock screen
   Android allows you to select the type of notification displayed on your locked Android device. “Hide content” will limit the information about the sending and message contents:
   • Navigate to Settings > Sound & notification > When device is locked > Hide Sensitive Notification Content

3. Disable tracking of your device
   By default, Android tracks where you have taken your device. Disabling this feature will help protect you. Disable Google Location History:
   • Navigate to Settings > Location > Google Location History > Switch OFF > Then select Manage Activities > Menu > Settings > Delete all Location History

4. Protect your data if your phone is lost or stolen
   Set your phone to automatically erase all of your data after 10 incorrect password attempts:
   • Navigate to Settings > Security > Switch ON: Automatically wipe device after 10 failed unlock attempts

Securing your Android BlackBerry Priv*
Operating System: Android 6 Marshmallow

Your mobile device, which has made life so much more convenient, can track who you are, where you have been, and information about your friends, family and contacts. This can make you and your device a prime target for hackers. Here are some easy steps to keep your information more secure.

Note: Menu navigation in this guide may vary based on your mobile carrier and software version.
5. Limit data tracking on your device
Your browser may save information about you and the websites you visit, such as usernames, passwords and addresses. To opt for security over convenience; disable this feature:

- Navigate to Chrome > Menu > Settings > Switch OFF: Autofill forms and Save passwords

6. Find your device if it’s misplaced, lost or stolen
Android Device Manager allows you to locate the physical location of your device and also:
- Lock and reset device password
- Make device ring
- Remotely erase all data on your device

- Navigate to Settings > Google > Security > Switch ON: Remotely locate this device and Allow remote lock and erase

Android Device Manager can be accessed via a web browser at:
https://www.google.com/android/devicemanager

7. Password protect app purchases
Before making a purchase through the Google Play Store, ensure the transaction is password protected:

- Navigate to Play Store > Menu (on left side of screen) > Settings > Require authentication for purchases > Select For all purchases through Google Play on this device

Note: Menu navigation in this guide may vary based on your mobile carrier and software version.

8. Manage the amount of personal information your apps can access
Many Google Play Store apps can access your personal information. Consider not installing the one that access your Device & App History, Device ID & Call Information Identity (profile data), Contacts, Wi-Fi Connections Information (including your Wi-Fi passwords), Bluetooth Connection Information, and SMS Messages. To learn what information your apps can already access:

- Navigate to Settings > Apps > Select an app > Scroll down to Permissions

As a general rule, be wary of free apps, as they are often a source of malware and/or viruses. It’s best to download apps only from a trusted source.

Strongly consider installing Lookout Security & Antivirus from the Google Play Store. It can help you monitor the information accessed and shared by your apps, as well as provide antivirus protection.

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Limit your potential exposure

1. Lock your device

Enable a lock screen password to prevent unauthorized use of your device:
• Navigate to Settings > Security > Screen lock > Enter password (if prompted) > Select Password > Create a new alphanumeric password using a combination of letters, numbers and special characters

Set your device to lock itself when it’s not in use:
• Navigate to Settings > Security > Lock phone after > Immediately

2. Limit information appearing on your lock screen

Android allows you to select the type of notification displayed on your locked Android device. “Hide sensitive notification content” will limit the information about the sender and message contents:
• Navigate to Settings > Sound and notification > When device is locked > and select Hide sensitive notification content

3. Disable tracking of your device

By default, Android tracks where you have taken your device. Disabling this feature will help protect you.

Disable Google Location History:
• Navigate to Settings > Location > Google Location History > Switch OFF > Then select Manage Activities > Menu > Settings > Delete all Location History > and switch OFF

Securing your Android HTC One M8 and M9*
Operating System: Android 5.0 Lollipop

Your mobile device, which has made life so much more convenient, can track who you are, where you have been, and information about your friends, family and contacts. This can make you and your device a prime target for hackers. Here are some easy steps to keep your information more secure.

Note: Menu navigation in this guide may vary based on your mobile carrier and software version.

CYBER SAFETY
4. Limit data tracking on your device
Chrome can save information about you for websites you visit, such as usernames, passwords, and address. To secure sensitive information, disable this feature:

- Navigate to Chrome > Menu > Switch OFF: Autofill forms and Save passwords

5. Find your device if it’s misplaced, lost or stolen
Android Device Manager allows you to locate the physical location of your device and also:
- Lock and reset device password
- Make device ring
- Remotely erase all data on your device

- Navigate to Apps > Google Settings > Security > Switch ON: Remotely locate this device and Allow remote lock and erase

Android Device Manager can be accessed via a web browser at: https://www.google.com/android/devicemanager

6. Password protect app purchases
Before making a purchase through the Google Play Store, ensure the transaction is password protected:

- Navigate to Play Store > Menu > [on left side of screen] > Settings > Require authentication for purchases > Select For all purchases through Google Play on this device

7. Manage the amount of personal information your apps can access
Many Google Play Store apps can access your personal information. Consider not installing the ones that access your Device & App History, Device ID & Call Information Identity (profile data), Contacts, Wi-Fi Connections Information (including your Wi-Fi passwords), Bluetooth Connection Information and SMS Messages. To learn what information your apps can already access:

- Navigate to Settings > App Manager > Select an app > Scroll down to Permissions

As a general rule, be wary of free apps, as they are often a source of malware and/or viruses. It’s best to download apps only from a trusted source.

Strongly consider installing Lookout Security & Antivirus from the Google Play Store. It can help you monitor the information accessed and shared by your apps, as well as provide antivirus protection.

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Securing your iPhone and iPad*

Operating System: iOS 10

Your mobile device, which has made life so much more convenient, can track who you are, where you have been, and information about your friends, family and contacts. This can make you and your device a prime target for hackers. Here are some easy steps to keep your information more secure.

Note: Menu navigation in this guide may vary based on your mobile carrier and software version.

**Limit your potential exposure**

1. **Lock your device**
   Enable a passcode to prevent unauthorized use of your device:
   - Navigate to **Settings > Touch ID & Passcode > Turn Passcode ON** and enter a 6-digit passcode
   - Or, use **Touch ID Security** if you prefer to unlock your iOS device with your fingerprint:
     Navigate to **Settings > Touch ID & Passcode > Add a fingerprint > Switch ON: iPhone Unlock**

2. **Limit information appearing on your lock screen**
   Prevent important information about you and/or your contacts from appearing on your locked device:
   - Navigate to **Settings > Touch ID & Passcode > Enter Passcode > Allow Access When Locked > Switch OFF: Today View, Notifications View, Siri, Reply with Message, Home Control and Wallet**

3. **Protect your data if your phone is lost or stolen**
   Set your phone to automatically erase all of your data after 10 incorrect password attempts:
   - Navigate to **Settings > Touch ID & Passcode > Enter Passcode > Switch ON: Erase Data**

Note: Regularly back up your device to iCloud or your computer, via USB with iTunes, to ensure you can reinstall your data, apps and settings upon recovery.
4. Disable tracking of your device
By default, iOS tracks your device’s most frequently visited locations. Disabling this feature ensures that information could never end up in the wrong hands:

- Navigate to Settings > Privacy > Location Services > System Services > Frequent Locations > Clear History > Switch OFF: Frequent Locations

5. Limit data and location tracking
Maps and weather
Some applications, such as these, need your current location in order to function. Stop them from tracking your location when you’re not using them:

- Navigate to Settings > Privacy > Location Services > Change access for each app from Always to either Never or While Using

Advertising
Limit advertisers from building a personal profile about you:

- Navigate to Settings > Privacy > Advertising > Switch ON: Limit Ad Tracking > Reset Advertising Identifier

Browser controls
Safari can save the personal information you use on websites, such as usernames, passwords and addresses. To opt for security over convenience, disable this feature:

- Navigate to Settings > Safari > Autofill > Switch OFF: Use Contact Info, Names and Passwords and Credit Cards

6. Find your device if it’s misplaced, lost or stolen
Locate and maintain control of your iPhone or iPad, even if it’s not in your possession, by:

- Changing your passcode
- Preventing it from being reactivated with another phone number
- Erasing all of your data

- Navigate to Settings > iCloud > Find My iPhone (or iPAD) > Switch ON: Find My iPhone

Strongly consider installing Lookout Security, Backup and Missing Device from the App Store. It can provide advanced theft alerts and monitor your device for potentially malicious activity.

7. Password protect app purchases
Control what’s downloaded or purchased on your device through the App Store by requiring your password to be entered before a transaction can be completed:

- Navigate to Settings > General > Restrictions > Password Settings > Switch ON: Always Require and Require Password

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Securing your Android Samsung S6 and S6 Edge*

Operating System: Android 6 Marshmallow

Your mobile device, which has made life so much more convenient, can track who you are, where you have been, and information about your friends, family and contacts. This can make you and your device a prime target for hackers. Here are some easy steps to keep your information more secure.

*Note: Menu navigation in this guide may vary based on your mobile carrier and software version.

**Limit your potential exposure**

1. **Lock your device**
   
   Enable a lock screen password to prevent unauthorized use of your device:
   
   • Navigate to Settings > Lock screen and security > Screen lock type > Enter password (if prompted) > Password > [Enter your new secure password and confirm]

   Set your device to lock itself when it’s not in use:
   
   • Navigate to Settings > Lock screen and security > Secure lock settings > Lock automatically > Immediately > Switch ON: Lock instantly with power key

2. **Limit information appearing on your lock screen**

   Android allows you to select the type of notification displayed on your locked Android device. “Hide content” will limit the information about the sender and message contents:
   
   • Navigate to Settings > Lock screen and security > Notifications on lock screen > Hide Content

3. **Disable tracking of your device**

   By default, Android tracks where you have taken your device. Disabling this feature will help protect you.

   Disable Google Location History:
   
   • Navigate to Settings > Location > Google Location History > Switch OFF > Then select Manage Activities > Menu > Settings > Delete all Location History

   Location History helps you get useful information such as automatic commute predictions, improved search results, and more useful ads on and off Google. To do so Location history creates a private map of where you go with your signed-in devices.

   To create this map, Google will regularly obtain location data from devices where you have enabled Location History, including when you aren't using a specific Google product.

   You can pause Location History whenever you like, but this doesn't delete any previous activity. Learn more.
1. Limit data tracking on your device

Your browser may save information about you and the websites you visit, such as usernames, passwords and addresses. To opt for security over convenience; disable this feature:

- For example, navigate to Chrome > Menu > Settings > Switch OFF: Autofill forms and Save passwords

2. Find your device if it’s misplaced, lost, or stolen

Android Device Manager allows you to locate the physical location of your device and also:

- Lock and reset device password
- Make device ring
- Remotely erase all data on your device

3. Password protect app purchases

Before making a purchase through the Google Play Store, ensure the transaction is password protected:

- Navigate to Play Store > Menu > Settings > Require authentication for purchases > Select For all purchases through Google Play on this device

4. Manage the amount of personal information your apps can access

Many Google Play Store apps access your personal information. Consider not installing the ones that access your Device & App History, Device ID & Call Information Identity (profile data), Contacts, Wi-Fi Connections Information (including your Wi-Fi passwords), Bluetooth Connection Information and SMS Messages. To learn what information your apps can already access:

- Navigate to Settings > Applications > Application Manager > Select an app > Scroll down to Permissions

As a general rule, be wary of free apps, as they are often a source of malware and/or viruses. It’s best to download apps only from a trusted source.

Strongly consider installing Lookout Security & Antivirus from the Google Play Store. It can help you monitor the information accessed and shared by your apps, as well as provide antivirus protection.
Securing your Android Samsung S6 Edge+

Operating System: Android 6 Marshmallow

Your mobile device, which has made life so much more convenient, can track who you are, where you have been, and information about your friends, family and contacts. This can make you and your device a prime target for hackers. Here are some easy steps to keep your information more secure.

Note: Menu navigation in this guide may vary based on your mobile carrier and software version.

Limit your potential exposure

1. **Lock your device**
   
   Enable a lock screen password to prevent unauthorized use of your device:
   
   - Navigate to Settings > Lock screen and security > Screen lock type > Enter password (if prompted) > Password > [Enter your new secure password and confirm]
   
   Set your device to lock itself when it’s not in use:
   
   - Navigate to Settings > Lock screen and security > Secure lock settings > Lock automatically > Immediately > Switch ON: Lock instantly with power key

2. **Limit information appearing on your lock screen**
   
   Android allows you to select the type of notification displayed on your locked Android device. “Hide content” will limit the information about the sender and message contents:
   
   - Navigate to Settings > Lock screen and security > Notifications on lock screen > Hide Content

3. **Disable tracking of your device**
   
   By default, Android tracks where you have taken your device. Disabling this feature will help protect you.

   Disable Google Location History:
   
   - Navigate to Settings > Location > Google Location History > Switch OFF > Then select Manage Activities > Menu > Settings > Delete all Location History
4. Limit data tracking on your device
Your browser may save information about you and the websites you visit, such as usernames, passwords and addresses. To opt for security over convenience, disable this feature:
• For example, navigate to Chrome > Menu > Settings > Switch OFF: Autofill forms and Save passwords

5. Find your device if it’s misplaced, lost, or stolen
Android Device Manager allows you to locate the physical location of your device and also:
– Lock and reset device password
– Make device ring
– Remotely erase all data on your device
• Navigate to Settings > Google > Security > Switch ON: Remotely locate this device and Allow remote lock and erase

Android Device Manager can be accessed via a web browser at: https://www.google.com/android/devicemanager

6. Password protect app purchases
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Securing your social media accounts*

You might be sharing more information about your friends, family and contacts on your social media sites than you realize. This information could be used by fraudsters as part of social engineering efforts. Here are some easy steps to help keep your information more secure across three social media sites.

Social media safety guidelines

- Limit the amount of personal information you publish on social media (first dog’s name, school, children’s names, etc.), as key profile questions can act as answers to vetting questions trying to protect you.
- Report any suspicious activity to the social media site the contact came from. Spam can come in the form of a post, message, email or even a friend request.
- Monitor how your social media sites contact you; they will never ask for personal information through messages, posts or emails.
- Change your password and report the suspicious activity immediately if you think someone has accessed your account.

Facebook

1. Privacy

Limit who can view your activity and personal information on Facebook. Modifying your privacy settings should ensure your information is only seen by those you want.

Facebook offers a feature called Privacy Checkup, which allows you to easily review your most important privacy settings and modify them to match your level of risk comfort.

- Desktop only: Navigate to the Lock button [on the upper right corner of your screen] > Privacy Checkup > [Modify each of the following sections to your level of risk comfort; try to avoid choosing Public]
  - Posts
  - Apps
  - Profile

Further limit who can view your posts and information. Modifying your privacy settings should ensure your information is only seen by those you want.

- iOS and Android: Navigate to More on the bottom right of your screen > Settings > Account Settings > Privacy > [Modify each section below to your level of risk comfort]

More granularly limit who can see what you have posted or what others have posted to your timeline.

- Desktop: Navigate to the Down arrow [on the upper right corner of your screen] > Settings > Privacy [on the left side of your screen] > [Modify each section below to your level of risk comfort]

Sections to modify via mobile and desktop access:

- Who can see my stuff?
  - Who can see your future posts?
    Suggestion: Friends

- Who can contact me?
  - Who can send you friend requests?
    Suggestion: Friends of friends

- Who can look me up?
  - Who can look you up using the email address you provided?
    Suggestion: Friends
  - Who can look you up using the phone number you provided?
    Suggestion: Friends
  - Do you want search engines outside of Facebook to link to your profile?
    Suggestion: No

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cyber safety  securing your social media accounts

• iOS and Android: Navigate to More  on the bottom right of your screen > Settings > Account Settings > Timeline and Tagging >  [Modify each section to limit who can view your Timeline or tag you in photos or posts to your level of risk comfort, and avoid choosing Public where applicable]

• Desktop: Navigate to the Down arrow  [on the upper right corner of your screen] > Settings > Timeline and Tagging [on the left side of your screen] >  [Modify each Timeline permission to your level of risk comfort, and avoid choosing Everyone where applicable]

Facebook offers a unique service called Legacy Contact. Choose a family member or close friend to take care of your account in case of an emergency or if something happens to you.

• iOS and Android: Navigate to More  on the bottom right of your screen > Settings > Account Settings > Security > Legacy Contact >  [Set up trusted contact and preferences]

• Desktop: Navigate to the Down arrow  [on the upper right corner of your screen] > Settings > Security [on the left side of your screen] > Click Edit next to Legacy Contact >  [Set up trusted contact and preferences]

2. Strengthen your password

A strong password is your front line of defense against unauthorized access to your accounts.

• iOS and Android: Navigate to More  on the bottom right of your screen > Settings > Account Settings > General > Password >  [Enter your current password, then enter your new secure password and confirm] > Change Password

• Desktop: Navigate to the Down arrow  [on the upper right corner of your screen] > Settings > Click Edit next to Password >  [Enter your current password, then your new secure password and confirm] > Save Changes

3. Two-factor authentication

To ensure an unauthorized person is not attempting to access your account, Facebook can provide you with a security code when you access your account from a new device.

• iOS and Android: Navigate to More  on the bottom right of your screen > Settings > Account Settings > Security > Login Approvals: On > Start Setup >  [Follow activation steps]

• Desktop: Navigate to the Down arrow  [on the upper right corner of your screen] > Settings > Security [on the left side of your screen] > Click Edit next to Login Approvals > Check box to enable Security Code > Get Started > [Follow activation steps] > Save Changes

4. Login alerts

Facebook can send notifications, emails or text messages when your account is accessed from a new computer or device.

• iOS and Android: Navigate to More  on the bottom right of your screen > Settings > Account Settings > Security > Login Alerts >  [Choose where you would like to receive alerts]

• Desktop: Navigate to the Down arrow  [on the upper right corner of your screen] > Settings > Security [on the left side of your screen] > Click Edit next to Login Alerts >  [Choose where you would like to receive alerts]
**LinkedIn**

1. **Privacy**
   Limit who can view your posts and personal information on LinkedIn. Modifying your privacy settings should ensure your information is only seen by those you want.
   - Desktop only: Navigate to the **Photo Dropdown > Privacy & Settings > Privacy** > [Modify each setting to your level of risk comfort]
   
   Pay special attention to:
   - Who can see your connections
     
     *Suggestion: Only you*
   
   Control who can contact you via LinkedIn. Modifying your communication settings will limit who can send you invites and messages.
   - Desktop only: Navigate to the **Photo Dropdown > Privacy & Settings > Communications** > [Modify each setting based on your level of risk comfort]
   
   Pay special attention to:
   - Who can send you invitations
     
     *Suggestion: Only people who know your email address or appear in your “Imported Contacts” list*
   - Messages from members
     
     *Suggestion: Introductions only*

2. **Strengthen your password**
   A strong password is your front line of defense against unauthorized access to your accounts.
   - iOS and Android: Navigate to **Me > Tap the gear icon > Change password** > [Enter your current password, then your new secure password and confirm] > Save
   - Desktop: Navigate to the **Photo Dropdown > Privacy & Settings > Account > Change password** > [Enter your current password, then your new secure password and confirm] > Save

3. **Two-factor authentication**
   To ensure an unauthorized person is not attempting to access your account, LinkedIn can provide you with a security code when you access your account from a new device.
   - Desktop only: Navigate to the **Photo Dropdown > Privacy & Settings > Privacy > Security > Two-step verification** > Turn On > [Follow activation steps]
Twitter

1. Privacy
Limit who can view your tweets and personal information on Twitter. Modifying your privacy settings should ensure your information is only seen by those you want.

- Desktop: Navigate to the Picture Dropdown > Settings > Security and privacy > Check the box next to Protect my Tweets > Save changes
- iOS: Navigate to Me > Tap the gear icon > Settings > Privacy and safety [on the left side of your screen] > Switch Protect my Tweets: On
- Android: Navigate to the Picture Dropdown [on the upper left corner of your screen] > Settings > Privacy and content > Check box next to Protect my Tweets

2. Strengthen your password
A strong password is your front line of defense against unauthorized access to your accounts.

- Desktop: Navigate to the Picture Dropdown > Settings > Password [on the left side of your screen] > [Enter your current password, then your new secure password and confirm] > Save changes
- iOS: For security reasons, changing your Twitter password is disabled on iOS devices
- Android: Navigate to the Picture Dropdown [on the upper left corner of your screen] > Settings > Account > Change password > [Enter your current password, then your new secure password and confirm]

3. Two-factor authentication
To ensure an unauthorized person is not attempting to access your account, Twitter can provide you with a security code when you access your account from a new device.

- Desktop: Navigate to the Picture Dropdown > Settings > Security and privacy > Check Verify login requests > [Follow steps to enable] > Save changes
- iOS: Navigate to Me > Tap the gear icon > Settings > Account > Security > Switch Login Verification: On > Confirm
- Android: Navigate to the Picture Dropdown [on the upper left corner of your screen] > Settings > Account > Security > Check the box next to Login Verification > [Follow steps to enable]
Securing your social media accounts – Part 2*

You might be sharing more information about your friends, family and contacts on your social media sites than you realize. This information could be used by fraudsters as part of social engineering efforts. Here are some easy steps to help keep your information more secure across additional social media sites.

### Social media safety guidelines

- Limit the amount of personal information you publish on social media (first dog’s name, school, children’s names, etc.), as key profile questions can act as answers to vetting questions trying to protect you.
- Report any suspicious activity to the social media site the contact came from. Spam can come in the form of a post, message, email or even a friend request.
- Monitor how your social media sites contact you; they will never ask for personal information through messages, posts or emails.
- Change your password and report the suspicious activity immediately if you think someone has accessed your account.

### Snapchat

**1. Privacy**

Limit who can add you and view your snaps on My Story. Modifying your privacy settings should ensure your information is only seen by those you want.

- iOS and Android: Navigate to the ghost icon > Settings > Scroll to Who can... > [Modify each setting based on your level of risk comfort]

Pay special attention to:

- Contact Me
  - Suggestion: My Friends
- My Story
  - Suggestion: My Friends or Custom

**2. Strengthen your password**

A strong password is your front line of defense against unauthorized access to your accounts.

- iOS and Android: Navigate to the ghost icon > Settings > Password > [Enter your current password, then your new secure password] > Save
- Desktop: Navigate to Change my password > [Enter your current password, then your new secure password] > Change password

**3. Two-factor authentication**

To ensure an unauthorized person is not attempting to access your account, Snapchat can provide you with a security code when you access your account from a new device.

- iOS and Android: Navigate to the ghost icon > Settings > Login Verification > Enable SMS Verification > [Follow steps to enable]
Securing your social media accounts – part 2

Instagram

1. Privacy

Limit who can view your posts and Your Story. Modifying your privacy settings should ensure your information is only seen by those you want.

- iOS: Navigate to your profile > Options > Switch Private Account: On
- Android: Navigate to your profile > Options > Switch Private Account: On

Control the information being shared with authorized third-party applications.

- Desktop only: Navigate to your profile > Edit Profile > Authorized Applications > [Modify access for each application to your level of risk comfort]

2. Strengthen your password

A strong password is your front line of defense against unauthorized access to your accounts.

- iOS: Navigate to your profile > Options > Change Password > [Enter your current password, then your new secure password] > Done
- Android: Navigate to your profile > Options > Change Password > [Enter your current password, then your new secure password] > Done
- Desktop: Navigate to your profile > Edit Profile > Change my password > [Enter your current password, then your new secure password] > Change password

3. Two-factor authentication

To ensure an unauthorized person is not attempting to access your account, Instagram can provide you with a security code when you access your account from a new device.

- iOS: Navigate to your profile > Options > Two-Factor Authentication > Switch Require Security Code: On > [Follow activation steps]
- Android: Navigate to your profile > Options > Two-Factor Authentication > Switch Require Security Code: On > [Follow activation steps]