LOGIN INQUIRIES

Need further assistance? Contact our SNB Customer Care Center
at 402-614-4061 or 855-614-4061, or email at customercare@snbomaha.com.

Utilizing the most updated browser and newest operating system will help protect your financial information and keep it safe.   Below is a list of compatible browsers:

- Google Chrome
- Microsoft Edge
- Safari
- Firefox

Having issues locating Commercial Banking, Private Banking, Trust Services, Wealth Management, Credit Card Activity, or uChoose Rewards login areas?

Click on the drop down ⌄ next to "Login to PERSONAL BANKING" to change between the different areas: Personal Banking, Commercial Banking, Private Banking, Trust Services, Wealth Management, Credit Card Activity, and uChoose Rewards.
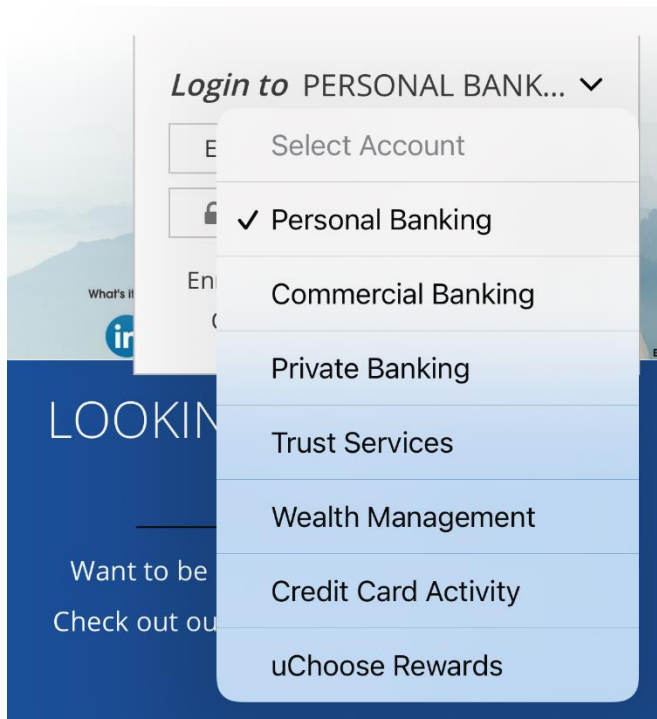
Are you a first-time user and need to enroll?

Click on the "Enroll Now" hyperlink under the login area. Next, click on the appropriate enrollment button (Personal Banking, Commercial Banking, uChoose Rewards, Credit Card Activity, or Wealth Management) to complete the process.

Having issues getting logged in?

- Please make sure we don't have any messages posted regarding system outages or upgrades.

- If you are prompted to answer a challenge question or in personal online banking, you have the option to have a passcode emailed to the email on file. Please note, the passcode is valid for two minutes. You may request a new passcode if it expires. The passcode will come from Customer Support. If you don't receive it right away, please check your junk mail.

Enter a passcode

An email has been sent to: *********@gmail.com

Passcode

☐ Don't challenge me again on this device.

CONTINUE

Seeing a security challenge upon logging in?

Here are the reasons why:
- If you have cleared your browsing history.
- You have updated your computer system.
- You are using a different PC from a previous login.
- Logging in for the first time.

Security challenge

Reasons you have been prompted for a security challenge:
- You have cleared your browsing history.
- You have updated your computer system.
- You are using a different PC from a previous login.

Answer a question

Answer a previously selected security challenge question.

ANSWER CHALLENGE QUESTION

OR

Enter a passcode

Generate a one-time passcode sent via email.

EMAIL PASSCODE

Forget your password?

Use the "Forgot Password" option. You will be prompted to enter in the following information before a temporary password is generated, all fields are required:
- Username
- Last 4 digits of Social Security Number
- Email address – this must match the email address we have on file
- The temporary password is valid for thirty (30) minutes.

Need to reset your password, security questions or Mobile Banking password?

Contact SNB Customer Care Center at 402-614-4061 or 855-614-4061.

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